## **SmartyResource Help Checklist**

## If you need update help: -<u>Click Here to watch a how-to video (with sound!)</u>

Help us help you! When emailing or Calling us, please insure that you have the relevant information handy so we can better assist you. More than needed is better than not enough!

-Your Name

-Contact Information

-Build Date Of Truck

-Federal or CARB emissions

-Pickup or Cab and Chassis

-Truck Series

-High output or Standard output

-Tranny Type (which transmission)

-Smarty Model

-Which Error or Code (when applicable)

-Smarty Software Version

(This is checked when plugging the smarty in with either USB, or OB2II. On the smarty screen before the main menu, you will see something similar to: V:6.06E D:RS01K)

-List of Mods